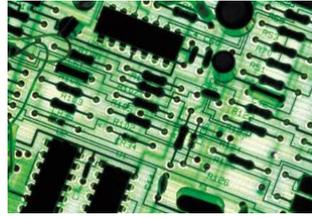




Company Profile

Certification with corporate ethics, professionalism & responsibility

ISONIKE



Contents

1. Presentation of ISONIKE Ltd Certification Body	3
Vision, Mission and Core Values	3
ISONIKE Ltd – History	4
2. Assessment Services for Accredited Certifications	5
Assessment Services and Accredited Certification by ESYD	5
CfA Agency - Assessment Services and Accredited Certification by UKAS	6
3. The 'ISONIKE' Approach	7
Approachable and Friendly Assessment.	7
Approachable Communication and Fast Approach	8
Approachable Assessors with Competence and Expertise in Client's Industry.	8
Approachable Pricing Policy .	8
Visit and Acquaintance at the Customer Site.	9
4. Table with Assessment and Certification Services	10
5. Other Services	11
6. Contact Details	12

Presentation of Certification Body ISONIKE Ltd

Vision, Mission and Core Values

ISONIKE Ltd is a European assessment and certification body incorporated in 2013 and headquartered in the Republic of Cyprus.

ISONIKE's **Vision** is to follow and apply the highest standards of Professionalism and Corporate Ethics in relation to People, Society and the Environment and to progressively become a leading group of companies with a wide range of services offering the greatest possible benefits to all stakeholders.

ISONIKE's **Mission** is to offer its services to customers and stakeholders in a professional and ethical manner, thus making our company the Strategic Partner of choice that will empower clients and stakeholders to achieve their own objectives.

ISONIKE Ltd and its Board of Directors fully agree and support the principles set out in the new **Statement on the Purpose of a Corporation**, which has been endorsed by more than 200 CEOs of large corporations in America (including those of Amazon, Apple, Pepsi, etc.) at the **Business Roundtable** (19 Aug 2019). According to these principles, ISONIKE Ltd is committed to providing value to its customers, investing in its people, operating fairly and ethically, supporting the societies in which it operates, and ultimately creating long-term value for its shareholders - a fact that will ensure its continuity.



The unending dedication of the founders and board members to these values led to the incorporation and establishment of ISONIKE Ltd in 2013. The choice of name is not accidental. It consists of the union of two very familiar ancient Greek words: *isos* (ἴσος, meaning "equal") and *nike* (νίκη, meaning "victory") - seeking to demonstrate the importance attached to the values for the



business success. The ISONIKE symbol focuses on the mathematical symbol of "Equal" "=", while the mathematical symbols of greater than ">" and smaller than "<" are also included. These three mathematical symbols are harmoniously combined in a visual form of word-final position "ς" "Sigma".



Working with **professionalism, business ethics** and **responsibility** we believe that these values can set the framework and shape the context that will contribute to a better future, both in terms of business and society.

ISONIKE Ltd – History

The board of directors and the executive members of ISONIKE Ltd have been actively involved with assessments and certification activities since 1996.

Members of the Board of Directors of ISONIKE have held positions of responsibility including as managers and directors in accredited certification bodies and, before that, in other recognised organisation / classification societies dealing with ship inspection and certification. **From 2003 until recently** they were in charge of the regional management office (critical location) of a major UK certification body - having under their responsibility the development and the certification activities in the **Balkan and Middle Eastern** region. During these years, they have certified (either directly or through the network of affiliates they have created) over **1200 companies** in more than **13 countries** in their region.



Today, ISONIKE Ltd **has a significant clientele of large and important companies** – sharing the same values and mutual respect. It also has a network of domestic and international representative offices - a network which is constantly expanding. All executives and associates of ISONIKE's headquarters and representative offices are selected on the basis of the most stringent criteria of academic qualifications (scientists, diploma engineers, etc.), work experience, competencies and professional ethics. An important element of choice is also the compatibility of cultures between these strategic partners and that held by ISONIKE.



More and more companies are realizing not only the benefits of being 'certified companies' to international standards, but also **the benefits of choosing, co-operating and being certified by ISONIKE in particular.**

ISONIKE's philosophy against redundant bureaucracy, together with its dedication to its core values, means that most of its new customers come to ISONIKE through 'word of mouth' from either a quality advisor or a recommendation from already certified customers.

For the **above reasons ISONIKE enjoys steady and continual growth**



Assessment and Accredited Certification Services

Assessment and Certification Services Accredited by E.SY.D.

ISONIKE Ltd is **an independent certification body** in which no other companies or organizations participate. It offers independent and reliable international assessment and certification services for a wide range of organizations, including manufacturing companies, construction companies as well as service companies.

Although ISONIKE Ltd covers a wide range of standards and industry scopes, **it specializes in standards and certification of IT and telecommunications companies.**



MS Cert #:
1177

ISONIKE Ltd is accredited by E.SY.D. (Hellenic Accreditation System) holding E.SY.D Certification number 1177 and consequently **is an accredited certification body** for the conduct of assessments . This means that it is given the official authorization to issue accredited (E.DY.D.) certificates of conformity to a wide range of scopes for quality and information security standards. ISONIKE has already submitted an Application extending the Accreditation, and this extension is currently under process for the inclusion of other standards.

The **Hellenic Accreditation System (E.SY.D)** has been appointed as the National Accreditation Body of Greece according to the requirements of Article 4 of the Regulation (EC) No 765/2008 according to which each Member State shall appoint a single national accreditation body. ESYD is one of the founding members of **European co-operation for Accreditation – EA** which coordinates and supervises the activities of its members. Within the EA framework, **Multilateral Agreement (MLA)** are concluded for the mutual recognition of the activities of European accreditation bodies. Since March 2004 and after an in-depth assessment, ESYD has become a signatory to the MLA for Testing Laboratories, Calibration Laboratories and Inspection Bodies and since March 2005 for Certification Bodies for all provided services. This has obvious favourable effects on the E.SY.D. accredited organizations and in enhancing the competitiveness of the national economy in general.



The immediate consequence of joining the MLA Agreement is that national accreditation bodies of all European countries shall support the acceptance in their country of certificates issued by the E.SY.D. accredited bodies, and recognize them as equivalent to the certificates of the bodies they have accredited. The above recognition is automatically extended worldwide

Further information on the areas of certification that ISONIKE Ltd operates can be found in the table of the page that follows.

CfA Regional Office - Assessment and Certification Services Accredited by UKAS

ISONIKE Ltd is the official and exclusive regional office of the British Certification Body **Centre for Assessment Ltd** for a region that include countries of the Balkans and of the Middle East.



Centre for Assessment is a leading specialist in corporate certification, assessment and training services, delivering assessments both nationally and internationally to thousands of clients.



As a **UKAS-accredited certification body** and trusted delivery partner for the Cabinet Office and the Law Society, Centre for Assessment is fully committed to delivering client-focused and robust assessments against a range of quality Standards, at a competitive price. Centre for Assessment works in partnership with a team of highly-skilled assessors to provide a value-adding, professional and friendly service.

Centre for Assessment also offers a range of business training solutions, both linked to their accreditation/certification offer and as stand-alone courses to increase the skills of clients and others in the customer's business.

Centre for Assessment Ltd is part of **The Growth Company**, whose purpose is to enable growth, create jobs and improve lives by supporting the individuals and businesses in the communities they work with. **The Growth Company** are passionate about providing innovative solutions that improve employment, skills, investment and enterprise for the benefit of all. The Growth Company are commercial and not-for-profit meaning any money we make is re-invested into achieving our inclusive growth objectives.



The **United Kingdom Accreditation Service (UKAS)** has been appointed as the National Accreditation Body of the United Kingdom according to the requirements of Article 4 of the Regulation (EC) No 765/2008 according to which each Member State shall appoint a single national accreditation body. UKAS is one of the founding members of **European co-operation for**



Accreditation – EA which coordinates and supervises the activities of its members. Within the EA framework, **Multilateral Agreements (MLAs)** are concluded for the mutual recognition of the activities of European accreditation bodies.

Further information on the areas of certification that Centre for Assessment Ltd operates can be found in the table of the page that follows.

The 'ISONIKE' approach.

The executives and human resources of ISONIKE Ltd have many years of accumulated experience and expertise on assessments . ISONIKE Ltd operates to the benefit of all stakeholders in a manner that promotes **corporate ethics**, **professionalism** and **reliability**. These are the undoubted principles and core values of the company.

ISONIKE Ltd applies only **good professional practices** and always operates with respect to all parties involved. The certification process provides stakeholders with reliable assurance. This means that ISONIKE's certificates gives international recognition, and offers added value to its customers. Apart from corporate ethics and professionalism, one of the main characteristics of ISONIKE's philosophy is that it is an **approachable** certification body.



The 'Approachable Philosophy' is a value held by all of the functions within ISONIKE, including:

- ✓ Approachable Assessments ;
- ✓ Approachable Communication and Response;
- ✓ Approachable Assessors with expertise in the Customer's industry;
- ✓ Approachable Pricing Policy;

Assessments in particular are conducted with the objective of adding significant value to the management system being assessed.

All the above contribute decisively to choosing ISONIKE for the management system certification of big corporations internationally.

Approachable Assessments .



The assessments by ISONIKE are intended to assess conformity while not being a 'traumatic experience' for the company or its employees. We firmly believe that both the assessors and the executives of the customer have a common purpose: to add value to the Management System - by effectively and professionally fulfilling their role.

Through this approach, the assessments with ISONIKE are a constructive experience. By highlighting both the strengths, weaknesses and conformity gaps, ISONIKE assessments provide a useful tool that optimizes the processes and functions of the management system and thus the effectiveness and efficiency of the company itself. For this reason, ISONIKE assessors are evaluated and selected based on their ability to be approachable, communicative, and to be able to collaborate constructively with company executives. Our assessors understand that in order for a management system to be effective, it must be implemented in a way that benefits the organization's business strategy. Consequently, much emphasis is placed on the practical side of the system, avoiding unnecessary bureaucratic conventions and fixed mindsets.

Approachable Communication and Response

ISONIKE attaches great importance to affordable and effective communication, as well as speed of response. This is also an integral part of our customer-centric approach.

Whether it is a simple question about the certification process, or a technical question, or a request for accelerating (within the regulatory framework) the certification process, ISONIKE responds promptly by providing answers and with coordinating the required assessment within minimum possible time.

According to the culture of the company, ISONIKE's intention is to always provide friendly help and specialized knowledge where needed. ISONIKE staff and assessors are always available for telephone communication.



Approachable Assessors with Expertise in the Customer's Industry.



ISONIKE assessors are carefully selected on the basis of the most stringent criteria of academic qualifications (engineers, scientists etc.), work experience, technical training, competences, skills, and ethos.

When assigning an assessment of a customer to a particular team of assessors, ISONIKE always ensures that those assigned have the required experience and technical competence necessary in the industry scope and operations of the customer. This ensures that the assessment process is carried out in a climate of mutual understanding. This significantly reduces the potential for disagreement that arises when there is a lack of understanding of the difficulties and the various pragmatic approaches taken by businesses in a particular area.

Therefore, ISONIKE ensures that the assessor and the customer 'speak the same language'. With ISONIKE's experience, expertise and approachability, the assessment contributes to adding real value to the business / organization.

Approachable Pricing Policy.

ISONIKE is fully aware of the difficulties that companies face due to significant, multilevel operating costs that are faced. This is why it applies a pricing policy that is approachable and suitable to the needs of the customer.

In fact, due to its quality and reliable certification processes, ISONIKE does not compete with the aim of providing the cheapest offer in the market. It is our fundamental belief that an organization should compete with its competitors (instead of competing against its competitors ...) in order to provide quality and reliable services. In line with this belief, ISONIKE applies a pricing policy which in turn provides an excellent 'value for money'.

ISONIKE's quotation is provided at no cost or commitment, clearly and without 'hidden charges'. It is provided in detail for each year and covers the total cost of certification for the three-year certification cycle. Quotations are always approachable and in all cases our aim is to be fair.



Not Only ... but also ...

Visit and acquaintance at the Customer's offices .



ISONIKE's standard policy is to visit customers who enquiry or apply for certification.

This visit provides an opportunity to discuss and resolve possible questions or grey areas about the process that may have arisen prior to the assessment . But most importantly, this visit provides the first acquaintance between the assessor and the company so that on the one hand the assessor can have a understanding on the operation and philosophy of the business, and on the other hand the company gains value from

meeting and commencing a working rapport with their assessor at the head office of the business.



Table with Assessments and Certification Services.

Standard	Description	Accreditation CfA	Accreditation ISONIKE
ISO 9001:2015	Quality Management Systems		 MS Cert #: 1177
ISO 27001:2017	Information Security Management Systems		 MS Cert #: 1177
ISO 14001:2015	Environmental Management Systems		
ISO 45001:2018	Occupational Health and Safety Management Systems		
EN 1090	Fabrication and assembly of steel and aluminium structures - Requirements for conformity assessment for structural components		
ISO 22301:2017	Business Continuity Management Systems		(*)
ISO 20000-1:2018	Information Technology Service Management		(*)
ISO 22000:2018	Food Safety Management Systems		
HACCP	HACCP – Codex Alimentarius		

(*): An application for Accreditation is already submitted to ESYD and ISONIKE is in the process of Accreditation.

Other Services

Training Services

ISONIKE has designed and is offering a variety of **business training courses**, and tailored made training courses that are customized to the customer needs.

In addition, ISONIKE Ltd is an **official partner of the Personnel Certification Body PECB**. Through this partnership, ISONIKE offers PECB accredited training courses and/or exams for a big variety of **Lead Auditor courses** etc.

For more information please send your enquiry to our contact details.



PECB

Ship Inspection Services and Approvals of Plans, Studies and Booklets

ISONIKE Ltd is an **official partner of the Class Society OMCS**. OMCS Class is a Recognised Organisation of Flag Administration Authorities of a number of countries in Latin America.

Through this collaboration, ISONIKE provides ship inspection services, issuance of IMO certificates (SOLAS, ILO, MARPOL, etc.) such as **ISM** (International Safety Management Code), **ISPS** (International Ship and Port Facility Secure Code) as well as the approval of studies (e.g. SOPEP, Garbage Manual) et al. on behalf of OMCS Class and the Flag Administration Authorities that recognize OMCS.

For more information please send your enquiry to our contact details.



OMCS CLASS

Overseas Marine Certification Services



Contact Details



Head Office

ISONIKE Ltd
P.O. Box : 62432,
P.C. 8064, Paphos, Cyprus
Tel.: +357 26 222172
Mob.: +357 96 288534

Postal Address in Greece

7, Avis Str. Anixi
P.C. 14569, Attica, Greece

email: info [at] isonike [dot] com
Website: www.isonike.gr

ISONIKE Ltd is a company registered in the Republic of Cyprus with Reg. # 326964 and a VAT #: CY 10326964A